



VISITOR CODE

OF CONDUCT

Welcome to the Canada Aviation and Space Museum!

This is a national museum and is open to all. Respectful use of the space and resources ensures an enriching experience for all visitors. We ask that all museum visitors adhere to the following guidelines:

- Refrain from shouting and disruptive behavior. Individuals exhibiting any offensive, abusive, or threatening language or behavior towards any other visitors or museum staff will be asked to leave the premises. Anyone suspected of being intoxicated or under the influence of drugs will be asked to leave.
- Wear proper attire while on the museum property. Shirts and shoes must be worn at all times.
- The museum houses a national aviation collection. Visitors are asked not to step over the barriers or touch the collection's artifacts. However, visitors are encouraged to touch and engage with the museum's many interactives and props.
- Photography is permitted for personal use only. Please be respectful of visitors and staff while using your camera. Refer to this link for further information on camera use at the museum:
<https://ingeniumcanada.org/casm/visit#camera>
- The distribution of pamphlets or merchandise to visitors that has not been pre-approved by museum management is strictly prohibited.
- Pets are not permitted in the museum, however, service animals are permitted.
- Eating and drinking is not permitted in any of the exhibitions. There are plenty of designated areas – both inside and outside – to have your lunch or snack.
- The museum is smoke free (including e-cigarettes). There are designated smoking areas outside where visitors are permitted to smoke.
- It is prohibited to BBQ or make fires on the museum grounds.
- The following items are not permitted inside the museum at any time:
 - Bicycles, scooters, skateboards, roller skates
 - Drugs or alcohol
 - Weapons of any type, or other items deemed dangerous
 - Any item prohibited under the Criminal Code of Canada
- Please note that all children under the age of 12 must be accompanied by an adult when visiting the Canada Aviation and Space Museum.



CANADA AVIATION
AND SPACE MUSEUM
MUSÉE DE L'AVIATION
ET DE L'ESPACE
DU CANADA

Canada



IngeniumCanada.org

The Ingenium team wishes you an enjoyable visit!